



# FORCE SOCCER ACADEMY

## 24-HOUR CONFLICT RESOLUTION POLICY

Force Soccer Academy is dedicated to fostering **safe, respectful** environments on and off the field. We believe everyone—parents, players, coaches, referees, and spectators—should be treated with **fairness** and **respect**. While soccer can lead to emotional moments, we strive to handle any concerns **professionally** and **respectfully** for positive outcomes.

**The following policy applies to all players, guardians and coaches.**

1. Unless there is an immediate safety or health risk, concerns should follow a **24-hour waiting period** for assessment and reflection.
2. During this period, the situation should be logically evaluated to allow for a "**cooling off**" time.
3. Concerns must be **submitted in writing** via e-mail to the coach and the organization.
4. All meetings with coaches or the club must follow the **Rule of Two**, with a second official or representative present.
5. Breaches of the 24-hour policy will be reviewed, and **disciplinary action may follow**.

Force Soccer aims to ensure all members feel **valued** and **respected**. Players, families, and team officials should communicate professionally, prioritizing the best interests of the organization. We encourage **positivity, teamwork**, and **excellence**, both on and off the field.



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### Is it an emergency?

No

Wait 24 Hours

Submit concern via email to  
Coach and Director of  
Operations.

Director of Operations or  
Technical Lead will schedule  
meeting. *Rule of Two*  
applies.

Following successful  
outcome of meeting,  
resolution will be shared via  
email to all parties.

If additional meeting is  
required, it will be scheduled  
at the conclusion of the first  
meeting.

Yes

Send email to  
**[info@forcesoccer.ca](mailto:info@forcesoccer.ca)**

This will be received  
by the following:

Director of Operations  
Technical Lead  
Administration

*Using this email for non-  
urgent conflict-related  
issues will result in  
disciplinary action.*